

THE POWER OF MEMBERSHIP

2017 illinois accomplishments

MEMBER SERVICES AND RESOURCES

- Released the Illinois **Managed Care Environmental Landscape Report** and offered an accompanying webinar to review the results.
- Convened a Managed Care Task Force to identify strategies to position members to compete in an increasingly managed health care environment.
- **Illinois Aging Services Network (ILASN)** was created and launched in October with 60 participating member owners.
- CMS' Phase 1 and 2 Requirements of Participation (ROP) policies, resources and tools are available to members easily through the **Online Resource Library** section of our website.
- Developed specific educational programs focused on implementation of the new ROPs including the Facility Wide Assessment and the new survey process.
- Published an online LeadingAge Illinois Membership Directory enabling members to have an easy, desktop reference to connect to fellow provider members and business partners.
- Published an online Consumer Directory complete with a searchable map for easy, desktop access.
- Continued to offer cost-saving discounts for Management Association of Illinois membership, laundry and linen services through Counting Sheets LLC, hiring software for aging services providers through Vikus and consulting services through HealthPro Heritage.

EDUCATION

- Connected over 2,400 individuals at two major conferences with a focus on strategies for thriving in a rapidly changing senior living and services environment.
- Delivered 26 workshops and 23 webinar sessions reaching over 1,500 participants.
- Offered a total of 302 continuing education hours.
- 200 provider members participated in 3 informational webinars that were offered at no cost to members.
- Expanded conference sessions and webinar offerings specifically targeted to Home and Community Based Services.
- Partnered with the Illinois Homecare and Hospice Council and the Home Care Association of America – Illinois Chapter, for the fourth year in offering the Private Duty Homecare Symposium.

TALENT AND WORKFORCE DEVELOPMENT

- Launched the **LeadingAge Illinois Management Core Certificate Program** in January 2017 focusing on the essential skills of supervising and managing others for optimal performance and retention of staff.
- Conducted an HR Conference offering a variety of topics including labor and employment law, HR documentation, recruitment strategies and onboarding.
- Partnered with the American Association of Directors of Nursing Services (AADNS) to deliver the **Director of Nursing Services Certification (DNS-CT)** curriculum to 47 participants.

- Supported the approved Medication Aide pilot sites to offer the Illinois Certified Medication Aide Pilot Curriculum.
- Launched the fifth **LeadingAge Illinois Leadership Academy** class, growing the number of program graduates to 112.
- Offered the **Illinois Assisted Living Manager's Boot Camp** in both Springfield and Chicagoland - an intensive curriculum in partnership with the Illinois Department of Public Health and Polsinelli.
- Presented the six-day **Leading Excellence in Memory Care and Dementia Services** curriculum in partnership with Rush University Medical Center's Alzheimer's Disease Center.
- Released the **Annual Turnover Survey** to all LeadingAge Illinois members.
- Produced the **2017 Salary Survey** reports.

ADVOCACY

- In the 11th year of the LeadingAge Illinois Partners in Quality campaign, has continued to educate legislators statewide and forged solid relationships between members and legislators. Over 40 visits have been held in 2017 at member communities, showing legislators firsthand what quality in older adult services looks like.
- Worked to successfully defeat critical issues of onerous legislation that would have had a profound impact on member settings in assisted living and nursing homes with regard to involuntary discharge requirements, staffing increases and pre-dispute arbitration agreements. Worked with the legislature and the administration to pass legislation to improve reporting requirements by the state on Medicaid applications.
- In response to members in need of Medicaid timely payments, worked with the Office of the Comptroller to release millions of dollars to members statewide who were facing extreme financial hardships while conducting their day to day operations.
- Represented member concerns in multiple meetings with CMS Region V, Illinois Departments on Aging, Public Health, Human Services and Healthcare and Family Services.
- Provided responsive, high-level technical assistance to members on regulatory, reimbursement and licensure and certification compliance, while also facilitating meetings with members.

LOOKING FORWARD TO 2018, YOUR LEADINGAGE ILLINOIS MEMBERSHIP WILL DELIVER:

- C-Suite Education – mark your calendar now for this invitation-only experience during the LeadingAge Illinois Annual Conference, April 17, 2018 in Schaumburg.
- A new Supportive Living Boot Camp experience.
- A "Careers in Aging Services" awareness campaign video and resource materials.

